

The Matterhorn is renowned around the world as a symbol of Switzerland where snow can be found 365 days a year.

Directly at the foot of this striking jagged rock there is a marvelous ski resort – the Matterhorn Glacier Paradise, home to Europe's longest piste. It runs from the Klein Matterhorn to the village of Zermatt.

Matterhorn Glacier Paradise Return Day Ticket:

- Rail Europe will issue a voucher which must be exchanged within 6 months of date of issue at Zermatt Base station.
- If you are carrying a rail pass and taking the discounted ticket you must show your pass at the time of exchanging your voucher.
- No date or time is required.
- Ticket is valid for all Cable Car/Gondola journeys to the Top of Matterhorn Glacier Paradise.

How does my ticket work:

- Zermatt base station to Trockener Stegg by Gondola (20 minutes)
- Trockener Stegg to Matterhorn Glacier Paradise by Cable Car (5 minutes)

Matterhorn Glacier Paradise Highlights:

- Highest-altitude viewing platform in Europe
- 360 degree panorama view of glaciers and Europe's highest mountain.
- Cinema Lounge with thrilling film scenes focusing on Zermatt.
- Restaurant with shop
- The world's highest glacier palace with ice sculptures and ice slide.

## Frequently Asked Questions

How do I redeem my Pass or Ticket?

You take your Rail Europe voucher to Zermatt base station where you will exchange the voucher for your Ticket. The voucher must be exchanged within 6 months of the date of issue.

I have a Rail Pass, can I take the discounted ticket?

Yes you can as long as you have a Swiss Travel Pass or a Swiss Half Fare Card. Purchasing a discounted Swiss peak ticket will take a day off your pass.

Does my Pass have to be valid to take the discounted ticket?

Yes your pass must be valid. Example if you have a 3 day Swiss Travel Pass in 1 month, you must use your discounted Matterhorn Glacier Paradise ticket within that 1 month.

Do I need to pre-book?

No, simply just turn up to gain entry to the cable car.

## Payment & Ticketing

### Conditions:

- Child: 6-15 years. Children under 6 years free of charge.
- With Swiss Travel Passes: Free Swiss Family Card allows children under 16 to travel free. Children aged 6-15 must still purchase a discounted Matterhorn Glacier Paradise child fare.
- Must have a valid Swiss Travel Pass or Swiss Half Fare Card to take the discounted ticket.
- The voucher printed by Rail Europe is not valid for travel. The Rail Europe voucher must be exchanged within 6 months from the date of issue at Zermatt base station.
- Swiss Travel Pass, Swiss Travel Pass Flex & Swiss Half Fare Card must present valid pass/card at time of exchange.

We also recommend that you take out suitable travel insurance to cover (as a minimum) the costs incurred if you cancel your trip.

## Cancellation & Amendments

### Conditions:

- A 25% cancellation penalty applied to completely unused and un-exchanged vouchers returned to Rail Plus within 6 months of issue date. Once the voucher has been exchanged a refund is not possible.
- Vouchers cannot be refunded or reissued if lost or stolen.