Airport transfer service between central London hotels - Heathrow and Gatwick airports or central London hotels and train stations

City transfers UK is a convenient, door to door, airport transfer service operating between central London and Heathrow & Gatwick Airports. Looking for a Private or Executive transfer from your hotel to a major London Train stations or vice versa? City Transfers also offers convenient door to door private services.

Road closures 28th & 29th July, 2018

Due to the Prudential RideLondon, bookings are not possible for London Transfers for 28th and 29th July, 2018.

London shared & Private Airport Information

Shared Bus Transfer Service

The combined benefits of taking one of our shuttles beat any other airport transfer experience:

- Convenience - a door to door service 24/7
- Cost - our central London to Heathrow service is less than half the price of a taxi to the airport
- Comfort - A maximum of 8 passengers per vehicle means less stops and less waiting time
- Punctuality - traffic management and flight data systems help us deliver you on time
- Responsible travel - a shared ride reduces your carbon footprint

Private Car Transfer Service

- Convenience - a door to door service 24/7 from central London Hotels or Heathrow/Gatwick Airport to London Train stations
- Comfort - A private car for 1 - 3 passengers
- All drivers have mobile phones in their cars and are GPS tracked.
- Considerably cheaper than taxis from hotels to train stations
- Inbound: **Passengers are met on arrival platform by a driver with a nameboard. Waiting time is 30min from time of arrival.**
- Outbound: Passengers need to be checked out and waiting by concierge desk in lobby at confirmed pick up time. Pick up time is generally 120 minutes before the train departure.

Executive Car Transfer Service

- Convenience - a door to door service 24/7 from central London Hotels or Heathrow/Gatwick Airport to London Train stations
- Travel in a Mercedes E Class vehicle
- Complimentary water, newspapers and hand towels with every journey
- Comfort - A private car for 1 - 3 passengers
- All drivers are suited Chauffeurs and have mobile phones in their cars and are GPS tracked.
- Considerably cheaper than taxis from hotels to train stations
- Inbound: **Passengers are met on arrival platform by a driver with a nameboard. Waiting time is 30min from time of arrival.**
- Outbound: Passengers need to be checked out and waiting by concierge desk in lobby at confirmed pick up time. Pick up time is generally 120 minutes before the train departure.

Important Information:

London Heathrow/Gatwick Airport Inbound

- Having cleared Customs, passengers meet their driver at the arrivals barrier. Drivers will hold a "City Transfers
UK board with clients' name.

- Should clients not be able to locate their driver or are delayed airside, they must phone the following free call number: 0800 389 8368 (or landline 208 969 2777). Driver will wait for 90 minutes after which time clients will have to make their own way and will not receive a refund.
- Flights are met individually so clients do not need to wait for the next scheduled vehicle to arrive. Clients will wait a maximum 30 minutes for their transfer to depart.
- On arrival at your hotel, your luggage is unloaded and the driver/concierge takes it into the hotel foyer.

**Outbound Service**

- Passengers must reconfirm their pick-up with City Transfers UK Res Centre 48 hours before their day of departure by phone or on the following link [http://citytransfers.mybooking.center/](http://citytransfers.mybooking.center/). Quoting their name, supplier reference, hotel name & room number, date of departure. The reservations office is manned 24 hours a day this applies to all transfers.
- A 30 minute time window will be given to the client for the pick-up, with that window usually being about 3 hours before their flight check-in time.
- Passengers must be checked out and waiting by the concierge desk in the hotel lobby, with their luggage, at the commencement of the 30 minute pick-up window.
- On arrival at London Heathrow, the driver locates a luggage cart for the passenger and directs them to the check-in area for their flight.

**Children & Disabled Passengers**

Children, regardless of age, count as one passenger. It's important to advise children's ages when making a booking so that a baby capsule/special seating can be provided.

Passengers with wheelchairs, or other disabilities, can be transported by City Transfers UK on the private car service, but only on a request basis. Please contact us for further information.

**Hotels Covered by City Transfers Shuttle Service/Private Transfer**

- City Transfers UK service over 1000 hotels, they are unable to provide a full listing of properties.
- City Transfers services all addresses, hotels, bnb's, private addresses etc within the service area.
- As a rough guide, the boundaries are Hammersmith to the west, Tower Bridge in the east, Regents Park up north and the River Thames down south.
- Areas covered include: Bayswater, Belgravia, Bloomsbury, Chelsea, Covent Garden, Earls Court, Euston, Hammersmith, Holborn, Kensington, Kings Cross, Knightsbridge, Marylebone, Mayfair, Notting Hill, Paddington, Pimlico, Regents Park, Soho, St James's, St John's Wood, Tower Bridge, Victoria, West End, Waterloo, Westminster, Whitehall.

**London Rail Stations covered by Private Transfers**

- Kings Cross, St Pancras, Liverpool St, Charing Cross, Victoria, Paddington, Marylebone, Euston, Waterloo

**London shared & Private Airport/Train Station Departures**

**London Heathrow Airport & Gatwick Airport**

We meet and connect to every flight.

**London Train Station to central London Hotels**

We meet and connect to every Train.
City Transfers UK operates daily year round including Christmas Day.
Subject to change without notice
London shared & Private Airport/Train Station Transfers Map

**City Transfers UK**

Area in **BLUE** is central London Contract area, **YELLOW** is docklands

Payment & Ticketing

**Conditions:**
- Reservations compulsory. Bookings must be booked at least 7 days prior to travel.
- Bookings for travel on Christmas day must be booked at least 7 days prior to departure.
- Large items such as skis, surfboards, wheelchairs (excluding fold-able) & golf bags are not permitted under any circumstances. Likewise, any excessive luggage requirements (more than airlines permit under standard ticket terms) should be checked with City Transfers UK at time of booking. Additional charges apply.

We also recommend that you take out suitable travel insurance to cover (as a minimum) the costs incurred if you cancel your trip.

Cancellation & Amendments
Conditions:

- 25% cancellation fee + GST (only in Australia) if the reservation is cancelled minimum 72 hours prior to the confirmed date and time. Non-refundable thereafter.
- Bookings are non-refundable if cancelled within 72 hours prior to confirmed date and time.