

Metro Suica Card Japan

Discover **Tokyo** by **Metro**.

Don't waste time queuing for tickets, the **Suica** can be used immediately. Just touch your Suica to the ticket gate and the fare is automatically deducted from your credit. When the credit runs out simply top it up locally and keep travelling.

The **Suica** can also be used to pay for things with **e-money**. Buy soft drinks and coffee from vending machines and on the train. Even buy a newspaper at Station kiosks. When traveling in **Japan**, the Suica makes a more pleasant trip.

The Suica card can be used on other Japanese **smart card** transportation systems too! [Click here for other areas that accept the Suica Card.](#)

Japan Metro Suica Card Information

How to use the Japan Metro Suica card

- Simply touch the Suica card to the reader at the ticket gate when out and about. There is no need to purchase a ticket from a vending machine.
- The fare is automatically calculated at the station where you get off. Fare calculations will depend on what journey you are taking. Each trip will be different.
- When you get off the train, the fare will be calculated at that station. If the balance is insufficient, however, you will need to add more money to your Suica.

Topping up your Card

- The Suica can be loaded and used as many times as desired.
- The Suica can be loaded up to a maximum of 20,000 yen at Automatic Ticket Vending Machines and Fare Adjustment Machines displaying the Suica mark.
- Only yen may be used to load a card. A credit card cannot be used to load a Suica.

Fares

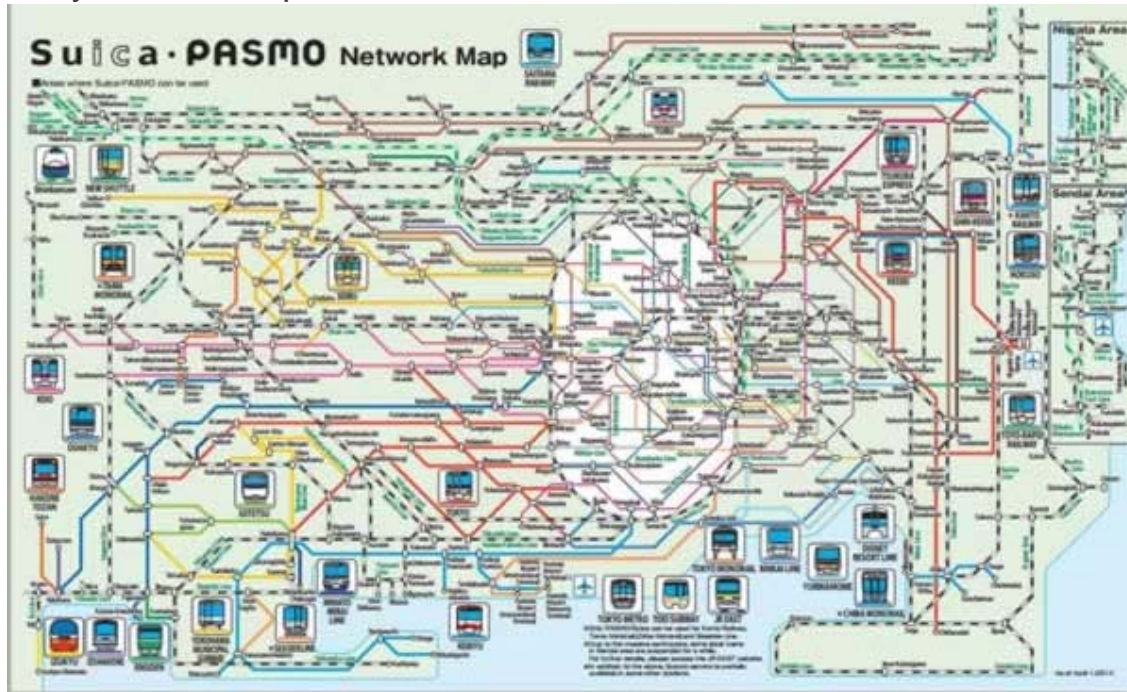
- A single journey on the Tokyo Metro is between ¥170 - ¥310, depending on the distance (subject to change).

Valid Areas and Transportation Systems

- The Suica can be used on JR East lines in the Tokyo metropolitan area as well as on subways, buses and the Tokyo Monorail that connects Haneda Airport with Tokyo.
- [Click here for the map of Tokyo metropolitan area](#)
- In addition to the Tokyo area, the Suica can be used for certain transportation systems in the Sendai and Niigata, Hokkaido, Tokai, West Japan and Kyushu areas. [For a list of cities click here.](#)
- The Suica card can be used on other Japanese smart card transportation systems too!! [Click here for other](#)

[areas that accept the Suica Card.](#)

Tokyo Metro Map



Frequently Asked Questions

Why purchase my Suica card before I arrive in Japan?

It is best to purchase your Suica card before you go as it avoids having to wait in long queues in Japan. You will have your credit and be free to jump on any train/bus and travel.

Where to Top up my Suica card locally?

Once the credit runs out, you can top-up your credit at any Automatic Ticket Vending Machines and Fare Adjustment Machines displaying the Suica mark.

Can I claim a refund if I lose my Suica Card?

No.

Does the Suica Card ever expire?

The Suica will only expire if not used for 10 years.

Can I use my Suica to pay for a Narita Express ticket & reservation?

Yes, if you have enough credit. Seat reservations are compulsory so please reserve at a JR ticket counter locally at the train station.

Can I get child-rate Suica Cards?

There are Child Suica Cards available. Currently Rail Plus does not stock these, they must be purchased locally.

Can children travel free?

Children 5 years and under may travel free of charge if they do not occupy a seat i.e. are seated on their parent's lap. Child ages are: 6 - 11 years

Payment & Ticketing

Conditions:

- Suica Cards transferrable and can be used by anyone. No identification is required.
- Your Suica can be topped up when you next travel (if used again within 10 years).
- Lost Suica cards cannot be refunded or reissued.

Refunds

- Rail Plus cannot refund Suica Cards.

Local Refunds:

- Suica Cards can be returned only at JR East stations.
- When the card is returned, the deposit of 500 yen is refunded along with any remaining amount (less a 220 yen service fee).

Suica Card Japan (Metro Card) Fact Sheet

www.railplus.com.au/index.cfm?event=factsheet&page=suica-card-japan-metro-card§ion=japan-by-rail