

**The Heathrow Express is the fastest, easiest way to get between central London (Paddington station) and Heathrow Airport. Trains are express non-stop services, departing every 15 minutes, seven days a week.**

Board any train on your selected travel date. Services run every 15 minutes 05:00-23:30 daily. Avoid expensive taxis (average \$65) and traffic stress.

## General information

### Getting to Heathrow's other terminals

Use Heathrow Express trains for a free transfer between Heathrow Central and Terminal 5. This quick, convenient service runs every 15 minutes and the journey takes about three minutes.

Heathrow Central is between Terminals 1 and 3, which are a few minutes' walk away via underground walkways and are signposted from the platforms. The Terminal 5 rail station is in the basement of the terminal and linked to check-in and arrivals by express lifts.

Alternatively, the 441 and 724 buses provide a free transfer between the terminals, taking 10 and 20 minutes. The N9 night bus, which runs between 23:55 and 04:55 (times vary at weekends), also takes ten minutes. Services stop at the Terminal 5 bus station (next to the terminal) and the Heathrow central bus station (between Terminals 1 and 3).

Please be advised, bus service 441 travels from Terminal 4 to Heathrow Central and also from Terminal 4 to Englefield Green. The front of the bus will be clearly marked with its destination, but if you are unsure, please check with the driver

Whatever your destination, Heathrow Express can help you plan a seamless journey.

Reservations are not required, just board the next departing service.

Please note date of travel can be changed but amended date can only be after original nominated date of travel.

### First Class:

- Big seats
- Table and complimentary newspapers
- WI-FI
- Quiet Zone

### Express Class:

- Comfortable seats
- Express TV

Both classes have ample luggage room, toilets and air-conditioning.

## FEATURES

- Travelling on Heathrow Express will be even easier and quicker, as all you need to do is board the train and go. Your ticket details will be recorded in a barcode, which you can print from an email receipt. This code will then be scanned by Heathrow Express staff on board the train. You will no longer need to collect paper tickets at the station.
- Non-stop service, with a journey time of 15 minutes from Heathrow Airport to London Paddington Station.
- At Paddington Station there are 2 dedicated platforms for the Heathrow Express as well as full airline passenger and luggage check-in facilities.
- Services depart every 15 minutes, operating from Paddington Station between 0510hrs - 2340hrs and from Heathrow between 0507hrs - 2332hrs

## Departures

## London Paddington - Heathrow Airport

Daily	From	Until	Minutes past each hour
Departs Paddington	05:10	23:25	10 - 25 - 40 - 55

## Heathrow Airport - London Paddington

Monday to Saturday	From	Until	Minutes past each hour
Departs T4	05:07	23:40	10 - 25 - 40 - 55
Departs T1, 2 & 3	05:12	23:48	03 - 18 - 33 - 48
Sunday			
Departs T4	05:03	23:42	03 - 18 - 33 - 48
Departs T1, 2 & 3	05:08	23:47	08 - 23 - 38 - 53

*\*Average journey time is 15 minutes (allow eight more minutes to and from Terminal 4).*

## Conditions

- Validity: return ticket is valid for 1 month from first date of use.
- Tickets can be booked for same day travel.
- Tickets booked and not collected will remain valid in the system for 6 months from the date that the ticket has been issued, and can be collected at any time during this period.
- Tickets can only be issued from Australia/New Zealand 6 months in advance.
- Once a ticket has been collected the validity will be as follows:
  - Single ticket 3 days
  - Return ticket 1 month

## Refunds

- The Heathrow Express is non-refundable.
- Heathrow Express tickets cannot be reissued or refunded if lost or stolen.